Moving in Venice - www.actv.it/en

The following prices are valid for purchase at a ticket office/agency Hellovenezia, at the self-service ticket machines of: Piazzale Roma S.Chiara, Ferrovia Scalzi, Ferrovia S.Lucia, S.Marcuola, Ca' d'Oro, Rialto, S.Toma', Zattere, S.Marco Vallaresso and Giardinetti, S.Zaccaria Danieli and Pietà, Arsenale, Lido S.M. Elisabetta, Burano, Punta Sabbioni, Marco Polo Airport, municipal carpark in P.le Roma, Ospedale dell'Angelo, or from the network of official dealers Actv. For groups tickets write to: turismo@velaspa.com, for online purchases, please visit www.veniceconnected.com

ORDINARY TICKETS

7,00 € - WATER SERVICES TICKET, 60'

Allows travel on all services (except for those of routes Alilaguna, and Actv routes no. 16, 19, 21, Casinò and Vaporetto dell'Arte) for 60 minutes from stamping, with transport means change allowed in the same direction. Does not include the return journey. Included in the price is the transport of one luggage item of up to 150 cm as the sum of its three dimensions. Can be purchased from the Hellovenezia ticket desks and the authorized resellers.

7,00 € - ON-BOARD WATERBUS TICKET, 60'

If you board without a ticket, you must request one from the "marinaio" (sailor/attendant) at the board platform and before boarding.

Allows travel on all water services (except those of routes Alilaguna, and Actv routes no. 16, 19, 21, Casinò and Vaporetto dell'Arte) for 60 minutes from stamping, with transport means change allowed in the same direction. Does not include the return journey. Included in the price is the transport of one luggage item of up to 150 cm as the sum of its three dimensions.

4.00 € - FERRY, ORDINARY

They afford the right to cover the sections Lido S.M.Elisabetta-S.Elena or Giardini; S.Marco S.Zaccaria-S.Servolo; S.Marco S.Zaccaria-Giorgio; Zattere-Palanca; Murano Colonna-Cimitero or Fondamente Nove.

TOURIST TRAVEL CARDS

The Travel Cards are the most economical solution for people who want to get around Venice and its surroundings on Actv's land and water services. They allow unlimited travel and can be used on all the services - both waterborne (except those of routes Alilaguna, and Actv routes no. 16, 19, 21 and Casinò) and on land - that provide urban services within the municipality ("Comune") of Venice (land services on the Lido and in Mestre except land-bus routes for journeys having Venice Marco Polo Airport as departure or arrival point).

Validity can be 12, 24, 36 48, 72 hours or 7 days from stamping, depending on the chosen tariff solution. Included in the price is the transport of one luggage item of up to 150 cm as the sum of its three dimensions.

Can be purchased from the Hellovenezia ticket desks, the self-service ticket machines of: Piazzale Roma S.Chiara, Ferrovia Scalzi, Ferrovia S.Lucia, S.Marcuola, Ca' d'Oro, Rialto, S.Tomà, Zattere, S.Marco Vallaresso and Giardinetti, S.Zaccaria Danieli and Pietà, Arsenale, Lido S.M. Elisabetta, Burano, Punta Sabbioni, Marco Polo airport, municipal Carpark in Piazzale Roma, Ospedale dell'Angelo, and the authorized resellers.

They allow tourist coaches arriving at Venice main island to benefit from the ordinary "ZTL" (Limited Traffic Zone) tariff with ACTV public transport. (information here).

For an extra charge of € 4,00 for one-way journeys only, or of € 8,00 for return journeys, all tourist travel cards (12, 24, 36, 48, 72 hours and 7 days) may be used on the land-bus routes for journeys having Venice Marco Polo Airport as departure or arrival point, otherwise be excluded.

- 18,00 € 12-HOUR TRAVELCARD
- 20,00 € 24-HOUR TRAVELCARD
- 25,00 € 36-HOUR TRAVELCARD
- **30,00** € 48-HOUR TRAVELCARD
- **35,00** € 72-HOUR TRAVELCARD
- **50,00 €** 7 DAYS TRAVELCARD

18,00 € - 3 DAY YOUTH CARD: ROLLING VENICE

Allows unlimited travel and can be used on all the services - both waterborne (except Alilaguna routes and Actv routes no. 19, 16, 21 and Casinò) and on land - that provide urban services within the municipality "Comune" of Venice (land services on the Lido and in Mestre except for journeys on the land-bus route 5 Aerobus having Venice Marco Polo Airport as departure or arrival point).

The ticket is valid for 72 hours from stamping. Can be bought by young people aged between 14 and 29 by showing the Rolling Venice Card, on sale at the Hellovenezia ticket desks for € 4.00.

ORDINARY TICKET FOR JOURNEYS HAVING VENICE MARCO POLO AIRPORT AS DEPARTURE OR ARRIVAL POINT BY LAND - BUS ROUTE 4, 5 AEROBUS, 15, 45.

6.00 € - ONE WAY 75'

11,00 € - FROM OR TO AIRPORT AND RETURN 75'

12,00 € - AEROBUS + NAVE

Valid 90 min, waterborne services and bus route 5 AeroBus from Venice to Airport (or back) on

VEHICLE TRANSPORT BY CAR FERRY

The motor vehicles carried are classified into different categories; for each, a different price is applied depending on also the chosen route (see prices for vehicle transport by ferry given below on this page).

The prices shown do not include the vehicle's driver.

For residents of Pellestrina and Lido, travelcards are available for 10 (or 40) single price, to be used within 12 (or 24) months.

You can buy a return ticket, which is double that of the single fare. The return journey section must be used within 10 days from the date when the outward journey was validated.

The return ticket does not entitle you to book a car space.

Buses for touristic journeys can also book a journey on woterborne route 17 Tronchetto-Lido and return.

The vehicles used to transport disabled can pay the special price for Lido and Pellestrina islands' citizens for vehicles transport on ferry-boat.

CARTAVENEZIA CARD TICKETS

The personal card CartaVenezia or is issued to all those requesting it from the dedicated Hellovenezia desks. It is valid for 5 years and is renewable on expiry.

It allows holders to buy waterborne tickets at reduced rates. The card is personal and non-transferable. It must be shown on request by the conductors and the ticket sales personnel.

For underaged the form must be signed by a parent.

RESIDENTS WITHIN THE VENICE CITY DISTRICT			
Cost of issuance IMOB CARD	10 €	Valid as CartaVenezia Allows tickets to be bought for the water and urban routes as well as the out-of-town travelcards.	

RESIDENTS OF THE VENETO REGION			
Cost of issuance IMOB CARD	10 €	Not valid as CartaVenezia Allows tickets to be bought for the urban routes as well as the out-of-town travelcards.	
Enabling CartaVenezia	+ 10 €	Valid as CartaVenezia The Imob card also allows tickets to be bought for the water network (tickets and travelcards)	
	RESIDENTS (OF OUTSIDE THE VENETO REGION	
Cost of issuance		Not valid as CartaVenezia	
IMOB CARD	10€	Allows tickets to be bought for the urban routes as well as the out-of-town travelcards.	
Enabling CartaVenezia	+ 30 €	Valid as CartaVenezia The Imob card also allows tickets to be bought for the water	

For information: Hellovenezia Call Center (+39) 041 24.24.

1,30 € - SINGLE TICKET WATERBORNE SERVICES

Allows travel on all water services (except those of route Alilaguna, 19, 16, 21 and Casinò) for 75 minutes from stamping, with transport means change allowed. Can be purchased from the Hellovenezia ticket desks and the authorized resellers.

6.00 € - FERRY DISCOUNT BOOKLET

Single ferry tickets with CartaVenezia can be bought only as booklets of ten trips, costing € 6.00 at the Hellovenezia ticket desks and authorised resellers, and gives the right to cross the Grand Canal only on waterbus Service No. 1, from a waterbus stop that is immediately after, or to cover, the sections of Certosa-S.Elena (linee 41-42); Lido-S.Elena-Giardini; S.Zaccaria-S.Servolo route 20; S.Zaccaria-S.Giorgio; Zattere-Palanca; Murano Colonna-Cimitero-F.Te Nove.

7.00 € - FERRY FOR ISLAND RESIDENTS

Single ferry tickets for residents around the islands can be bought only as a ten-trip booklet costing € 7.00 from all Hellovenezia ticket desks and authorised resellers, when showing a discount ticket or Cartavenezia, with declared registered permanent address in the islands.

This coupon gives the right to cross the Grand Canal only on waterbus Service No. 1, from a waterbus stop that is immediately after, or to cover the sections (see):

2,00 € - TICKET FOR LAND+WATER

The ticket allows travel along a mixed route (land and water). It is valid for 90 minutes from stamping. Interchange is

allowed. Can be purchased from the Hellovenezia ticket desks and the authorized resellers.

11,00 € - 10-JOURNEY DISCOUNT BOOKLET, WATER SERVICES

18,00 € - 10-JOURNEY DISCOUNT BOOKLET, LAND+WATER

Discount booklets contain 10 tickets, each having a validity and duration as specified in the two paragraphs above. Can be purchased from the Hellovenezia ticket desks and the authorized resellers.

2,50 € - ON-BOARD TICKET WATER SERVICES

Issued only on board the larger ferries. It allows travel on all the water services (except those of route Alilaguna, 19, 16, 21 and Casinò) for 60 minutes from stamping, with transport means change allowed.

SPECIAL TICKETS

5.00 € - SINGLE TICKET CHIOGGIA/PELLESTRINA

6,00 € - STUDENTS/ORGANIZED GROUPS

These ticket are valid per person for two water journeys on the same day, except for Line No. 1. It can be requested by groups of senior at least 20 in number (list over headed paper is necessary) and student groups (of at least 10 in number, list over headed paper is necessary) making up a class from countries belonging to the EU. Ticket can be bought at the Hellovenezia ticket desks.

It allows tourist coaches arriving at Venice main island to benefit from the ordinary "ZTL" (Limited Traffic Zone) tariff with ACTV public transport. (Information here)

1,30 € - DISABLED Wheelchair passengers pay € 1,30 and tickets are valid for 75 minutes from validation. In the time available, passengers can use all of Actv's waterborne services (except those of route Alilaguna, 16, 19, 21 and Casinò). If wheelchair passengers are accompanied, companion travels free. The vehicles used to transport disabled can pay the special fare for Lido and Pellestrina islands' citizens for vehicles transport on ferry-boat.

4,00 € - SPORT TICKET (CONI) - (4,00 from 1/07/2012)

Reserved to sport clubs affiliated to CONI (Italian National Olympic Committee). Valid for outward and return journeys, it allows members to reach the competition venues. Ticket can be bought at the Hellovenezia ticket desks. The ticket allows a roundtrip travel for land and water urban services.

6,00 € - TICKET FOR AWAY-TEAM FOOTBALL FANS

Reserved to the away-team fans wanting to go to the Penzo stadium. Valid for the outward and return water journey and reserved to the away team's fans for matches. This kind of ticket is valid only for dedicated services, non - scheduled. To buy tickets, contact the host Club.

TRAVEL CARDS

Monthly for one area

Lagoon services (including the Lido's land service)

- ordinary € 30,00
- students € 22,00

Monthly for residents of the islands (northern lagoon)

Venice main island services and ferries*

- ordinary € 14,00
- students € 12,00

Monthly card for two service networks

- +Lagoon Services
- +Mainland Services (urban routes of Mestre)
 - ordinary € 35,00
 - students € 24,00

Travel cards are issued at the following Hellovenezia points (for times click here):

- Venezia, Tronchetto
- Venezia, Piazzale Roma
- Venezia, Punta Sabbioni

- Venezia, Burano
- Venezia, Rialto Linea 1
- Mestre, Via Verdi 14/D
- Lido, S.Maria Elisabetta nei pressi dell'approdo
- Sottomarina, viale Padova 22
- Dolo, via Mazzini 16

You can buy the monthly tickets from the Hellovenezia ticket desks and authorized resellers.

VAPORETTO DELL'ARTE (suspended from November 5th)

Live the experience of an exclusive tour into the heart of Venice along its main waterway.

You'll be able to get on and off the waterbus as you like, to visit the most important museums and exhibitions organized by Venice's institutions that take part in the initiative, with some great facilitations and benefits to discover. On board you'll be welcomed in a relaxed and pleasant atmosphere and you'll have at your disposal a 'welcome kit' and a multimedia information system to help you discover the unique treasures of Venetian art. Can be purchased from the Hellovenezia ticket desks, on board and on line on www.vaporettoarte.com and www.veniceconnected.com

€ 24.00 - Standard ticket - Standard ticket valid for 24 hours from validation, only valid on the Vaporetto dell'Arte.12-hour tourist travel card.

€ 15.00 - Concession ticket - Concession ticket for children aged 6 to 11, organized groups of a minimum of 20 people (price per person) and disabled people in a wheelchair (a helper is included). Also this ticket is valid for 24 hours and is valid only on the Vaporetto dell'Arte.

€ 10.00 - Ticket bought in conjunction with the time-limited ACTV tourist tickets, 12, 24, 36, 48, 72 hour and 7-day, Rolling Venice Card). Buying the Vaporetto dell'Arte ticket together with the time-limited ACTV tourist ticket must take place at the same time, with issuance of one ticket, the validity of which is the same as the time-bound tourist ticket.

Only the prices and tickets indicated above are valid for the Vaporetto dell'Arte.

How to get the new Imob.venezia travel card

Getting the new Imob.venezia travel card is easy. Simply follow the instructions below:

- 1. **PICK UP** an application form from:
 - HelloVenezia Agencies and points of sale;
 - Imob branches;
 - authorised distributors.
- 2. **COMPLETE** the form in all its parts, except for the middle section, which will be filled out by Vela personnel. Follow the simple directions for completing the form correctly:
 - o please use only black or blue ink pens;
 - o please write clearly inside the spaces provided using block capital letters;
 - please do not cross out;
 - provide a size 3cm x 3.5cm photograph;
 - o provide a photocopy (front and back) of a valid identity document and make sure you have your tax number with you to be able to register;
 - o for rollover or replacement, hand in the old season ticket and/or Cartavenezia;
 - o for renewal of your travel card it is not necessary to supply a new photograph

The change to Imob improves the quality of public transport thanks to more advanced technology and securer management.

Thanks to Imob:

- you can gain better access to the service: the processes of purchase, use and inspection will be faster;
- you can enjoy an improved quality of service thanks to the introduction of new tariff policies adjusted according to the means of transport that you use;
- you can also use the travel card (smart card) for buying services such as tickets for shows and events;
- you can throw away the old easily ruined paper tickets and substitute them with new electronic travel cards;

- we can collect and manage information relating to the use of public transport to the best of our ability. This information is useful for improving the transport routes and the frequency of both land buses and waterbuses in order to provide you with a better service;
- · we can develop tariff policies that are more in keeping with the needs of our customers.

Rolling Venice Card

For teenagers and young adults between 14 and 29, the Rolling Venice Card offers a very special discount. By filling out a form and presenting an official photo ID card they can apply for a Rolling Venice Card. The card itself costs 4 € and another 18 € for a 3-day ticket. This means that you can **travel throughout Venice** and the entire lagoon for 22 €, which is really quite cheap.

For more information on the Rolling Venice Card, visit www.actv.it.

Venice Card (Carta Venezia)

The Venice Card is a little more expensive, but comes with additional discounts and free admission to major attractions. The card is available in two different versions: the Venice Card & Culture Transport and the Transport Venice Card. The difference is, apart from the price, that the former entitles you to free admission to the sights, while the latter only offers discounts on entrance fees. The transport is both free and unlimited. Both cards are available for 3 or 7 days − prices range from 47 to 119 €. The Venice Card can be obtained at all Hellovenezia points of sale (www.hellovenezia.com), as well as at railway stations and the airport.

Museum pass - All Venice Civic Museums.

The MUSEUM PASS is the cumulative ticket for all the Civic Museums currently open and for those connected.

This Ticket is valid for 6 months and grants only one admission to each Museum, moreover, it is possible to collect it in every museum included in the pass

It grants entrance to:

ALL THE MUSEUMS OF ST MARK'S SQUARE

- Doge's Palace
- Museo Correr and current exhibition
- Museo Archeologico Nazionale
- Monumental Rooms of the Biblioteca Nazionale Marciana

ALL THE CIVIC MUSEUMS OF VENICE

- Ca' Rezzonico Museum of 18th-Century Art
- Museum of Palazzo Mocenigo
- Carlo Goldoni's House
- Ca' Pesaro, Internazional Galleryof Modern Art + Oriental Art Museum
- Glass Museum Murano
- Lace Museum Burano* (Opening ceremony on June 25th 2011)
- Museum of Natural History

Full price: 18,50 euro

Reduced: 12,50 euro

children aged 6 to 14; students* aged 15 to 25; escorts (max. 2) for groups of children or students; citizens over 65; staff* of the Ministero per i Beni e le Attività Culturali; holders of the Rolling Venice Card; FAI members

Family Museum Pass Offer

For families of two adults and at least one child (aged 6 to 18): one ticket full price, the others reduced.

^{*} I.D. required

School Museum Pass Offer

10 euro per person

(Valid form 1st September to 1st March) For classes of pupils from all levels of schools accompanied by their teachers; a list of names must be supplied by the school